

Advanced Resolution Team



Through our **Advanced Resolution Team**, you have access to live representatives who will help you get the most out of your benefits and answer your questions.

The OneDigital Advanced Resolution Team can help educate you about your benefits and teach you how to navigate within the healthcare system.

- Help you with enrollment changes including ID card requests
- Coverage assistance
- Facilitate resolution on billing issues
- Assist you with claims
- Locate in-network providers
- And much, much more

Advanced Resolution Team
We are available by phone or email

Call: (866) 802-6311

Email: art@onedigital.com

Monday through Friday 8am to 5pm
(EST)